FIBER ACCOUNT NO _____

APPROVED BY _____

ACTIVATION DATE _____

goBEC Fiber Maintenance Agreement

A signed Fiber Maintenance Agreement and payment of a monthly fee of $2.95 entitles our residential customers to the following plan coverage, subject to approval by Barry Electric Cooperative, for a one-year term beginning on the approved date. Plan coverage will cease upon written termination by either party. If you cancel the service, you will wait a 12-month window before you can sign up again.

Plan coverage will include:

- Fiber optic cable(s) from the outside fiber junction box called the Network Interface Device (NID) to inside the service location modem/Optical Network Terminal (ONT)
- Relocating fiber optic cable(s) to a new location from the NID to the modem/ONT if goBEC determines it is necessary
- A one-time courtesy re-location of your modem/ONT is covered under this agreement.
- Repair or replacement of modems/ONT, power cords and any other equipment provided by goBEC fiber network
- Replacement of defective switch(es) originally installed by goBEC
- Troubleshooting repair service for inside the service location
- Wiring for all goBEC Fiber Internet maintenance service
  (Up to $350 including transportation, labor and material costs per contract year)
- Diagnostics, and/or repairs to the portion of your professionally installed wiring to the extent that goBEC determines it is necessary to provide reliable goBEC fiber related services.

Wire Maintenance Does Not Cover:

- Alarm, electrical, telephone wiring and/or customer-installed wiring
- Customer caused damage/abuse
- Alterations made to goBEC equipment

The service location wiring must have been installed in accordance with certified professional technical standards for the goBEC Residential Inside Fiber Maintenance Agreement to be fulfilled. Any alterations made otherwise, will void this agreement, and any repairs that need to be made to restore the service according to said standards will be due in full at the time of the repairs.

CUSTOMER SIGNATURE _____   DATE _____