



Barry Electric Cooperative

Your Locally Owned Cooperative
Jennifer McBroom, CEO/General Manager

Barry Technology Services, LLC d/b/a/ goBEC Fiber Network

Battery Backup Policy

IMPORTANT INFORMATION REGARDING YOUR PHONE SERVICE

A battery backup is designed to absorb a high amount of energy, as well as providing temporary backup power to the equipment that is providing service to the phone(s). In the event of an electrical power outage, there are many variables that may determine the length of time backup power is available to you during a power outage, which may include, but is not limited to:

- (i) Whether a battery backup is properly connected and providing power to the phone & goBEC equipment.
- (ii) Whether a battery backup is properly charged.
- (iii) The condition and age of the battery.
- (iv) The amount of usage the battery backup is subject to.

It is the customer's responsibility to provide, maintain, monitor, and/or replace the battery backup.

For additional information about our Battery Backup Policy, how to prepare for an electrical outage, or best practice tips, please contact our Member Service team at 417-847-2131.

goBEC Fiber Network recommends a minimum battery backup capacity of 2.9Ah

Typical pricing is between \$45 - \$80

NOTE: If you have a medical alert system or security equipment, we encourage you to utilize and maintain a battery backup. Our telephone service is designed to be used on the premises where goBEC Fiber service is installed. The equipment we install in your home or business is the property of goBEC Fiber Network. In the event you relocate or disconnect service(s), you must contact the goBEC Member Service team at 417-847-2131 for equipment return instructions. Failure to arrange for equipment cancellation will result in a one-time charge for the cost of the equipment.

You assume full responsibility of loss, theft, or damage to the equipment provided until the equipment has either been returned or documented prior to the cancellation of service.

This institution is an equal opportunity provider and employer

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